PRIVACY POLICY

1. INTRODUCTION

This Privacy Policy governs the manner in which Rajković Law collects, uses and stores personal data of visitors to the rajkoviclaw.rs website, clients and other persons with whom it comes into contact.

The law firm Rajković Law processes data in accordance with the GDPR, the Personal Data Protection Act of the Republic of Serbia, the Law on Advocacy, the Code of Professional Ethics of Lawyers and other applicable regulations.

2. DATA HANDLER

The data controller is:
Rajković Law, lawyer Dragana Rajković
Address: 25a Živanićeva Street
E-mail: adv.draganarajkovic@gmail.com
Phone: 061-2977-883

3. TYPES OF DATA WE COLLECT

We may collect the following information about you:
- Name and surname;
- Contact information (phone, e-mail, address);
- Data collected through cookies (Cookies) for the purposes of site visit statistics;
- Other data that you voluntarily submit to us via e-mail or contact form.

4. PURPOSE AND BASIS OF PROCESSING

We process your data exclusively for the purposes of:
- Responding to your inquiry and providing requested legal information;
- Satisfaction of the justified interests of the Visitors, who, by accessing the website and choosing certain pages for review and information, have expressed a need and interest in the content available on the website;
- For other purposes for which the Visitor has given his consent, except in the case when that consent is withdrawn in accordance with the Law and this Privacy Policy;
- Data analysis for the purpose of business improvement;
- For statistical purposes;
- For other purposes provided by the current legislation.

The basis of processing can be:
- Consent of the person who gave consent for data processing;
- Data processing is carried out in accordance with legal authorizations

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5. CONSENT

By using the online form on this website, sending your personal data via e-mail, or performing other actions that involve interaction with the site (e.g. viewing content, submitting a request for an offer, asking questions via the contact form), you agree that the website rajkoviclaw.rs collects, processes, uses and, if necessary, transfers your data, in accordance with the rules and conditions established in this Privacy Policy, and you confirm that you are fully familiar with it.

You have the right to revoke your consent to the collection and processing of personal data at any time, by sending a request to the address adv.draganarajkovic@gmail.com. Revocation of consent automatically stops any further collection and processing of your data.

6. COOKIES

Our website uses cookies to improve user experience and traffic statistics (eg Google Analytics).

Types of cookies we use:

Necessary cookies- enable the basic functionality of the site, without these cookies the site will not function properly;

Temporary cookies

These cookies are stored only during one session and are deleted automatically when you close your internet browser. They allow you to move smoothly from page to page without re-entering data or logging in, and all changes and choices you make during your visit are remembered for the duration of the session.

Persistent cookies

Unlike temporary cookies, these cookies have a lifetime that can be determined in advance and remain stored in the browser until they expire or are manually deleted. They allow the site to remember your settings and data so that you have faster and simpler access during your next visit, without having to log in again. In addition to authentication, persistent cookies remember choices such as language, theme, menu layout or favorite pages. On your first visit, the site is displayed in its default settings, and any changes you make are saved for the next time you open it.

Cookies for performance reports

This type of cookie collects data about the way visitors use the site - for example, which pages they visit most often or if there are loading errors. They do not contain information that could directly identify the visitor. All collected data are aggregated and anonymous, and are used exclusively to improve the site's functionality.

Functional cookies

They allow the site to remember your choices, such as username, language or location, and to provide customized display options. They also remember changes you've made to the site's layout – such as font size, layout of elements or theme. They are also used to provide services that you have previously requested, such as reviewing products or commenting on content. The collected information can be anonymous and does not track your activity on other sites.

Preferential cookies

These cookies, also known as functional cookies, serve to remember your settings and preferences, so that your user experience can be adjusted every time you visit the site.

Statistical cookies

They help us understand how users use the site, tracking the number of visits and the way they navigate. Based on this data, we improve the structure, functionality and visibility of the site, so that visitors can find the necessary information more easily.

Marketing cookies

They are used to display ads and content that are relevant to you, as well as to measure the effectiveness of advertising campaigns. They are set up by our partners - marketing service providers - and may store information about your activity on our site, including demographic data or location. All data is anonymous and is used exclusively to adjust the offer and advertising to your interests.

Third party cookies

These cookies come from ads and content from other websites (such as pop-up ads or banners) that are displayed on the page you are visiting. Their purpose is, among other things, to monitor internet usage for marketing and analytical purposes.

Our site does not set them directly, but some of them may be required for the proper functioning of certain options that facilitate access to content. Within the settings of

your internet browser, you can always decide for yourself whether you want to accept, reject or delete cookies. Most browsers allow detailed control, including choosing to delete only third-party cookies or certain cookies set by sites you've visited.

Cookie management

Our website uses the so-called "cookies" (hereinafter: "cookies"), just like most other websites. These are small text files that your internet browser (hereinafter referred to as "browser") saves on your device and that enable recognition during subsequent visits to the site. Each cookie is uniquely assigned to you and can only be read by the web server from the domain that set it. They can be of temporary or permanent type and can use technologies like JavaScript or Flash.

We use cookies on our site exclusively for the purpose of improving the conditions of use and the quality of the site's functioning, facilitating user navigation, statistical analysis of visits and optimization of advertising on the Internet.

You can control cookie settings in your internet browser - accept them, reject them, delete them individually or all, as well as set automatic deletion when closing the browser.

You can disable cookies in your browser settings, but this may affect the display of the site.

You can get more information about cookies at the following links:

www.allaboutcookies.org

Details about these services as well as the possibilities of your setting can be viewed at the following links:

www.google.com/intl/en/policies/technologies/ads

www.google.com/ads/preferences

www.google.com/analytics/learn/privacy.html

www.aboutads.info/choices

7. REAL PERSONS TO WHOM THE DATA RELATES

In accordance with the Personal Data Protection Act, you have the right to:

- Request access to your data, the right to be informed and the right to access information so that the person will be informed about the purpose and basis of personal data processing, the existence of a legitimate interest, providing information about third parties who are granted access to the data, the data retention period, the existence of the right to access, correction, deletion, restriction of processing and the right to object. The Operator must respond to this request within 30 days, or within 90 days in accordance with the law if there are reasons for an extension.
- Correct incorrect data;
- You request the deletion of data if there is no need to have the data to fulfill the purpose, in case of revocation of consent, submission of objection to the processing, if the deletion is required by law or if the processing was illegal (except when their storage is required by law);
- Limit processing;
- File an objection to the processing except when there are legal reasons that prevail over the rights and interests of the person to whom the data refer;
- You transfer data to another controller (if applicable);
- You withdraw consent, when the processing is based on consent.

You can send a request to exercise your rights to the e-mail address adv.draganarajkovic@gmail.com.

8. PERIOD OF DATA STORAGE

The data is stored as long as necessary to achieve the purpose of the processing or as long as required by the regulations related to the legal profession (e.g. archiving case files).

9. DATA SECURITY

We apply appropriate technical, organizational and personnel protection measures to ensure that your data is secure and protected from unauthorized access, loss or misuse.
Our website uses an SSL certificate and hosting with an adequate level of protection.

10. SUPERVISORY AUTHORITY

The supervisory authority for the protection of personal data in the Republic of Serbia is:
Commissioner for information of public importance and protection of personal data
Address: Bulevar kralja Aleksandra 15, 11000 Belgrade, Serbia
E-mail: office@poverenik.rs
Phone: +381 11 3408 900

11. PRIVACY POLICY CHANGES

This Policy may be updated from time to time to comply with legal changes or to improve our services. The latest version will always be available on our website.